

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, June 11, 2020 at Brown County Central Library, Auditorium; 515 Pine Street; Green Bay, WI 54301

Present: Supervisor Tom Lund, Chair; Supervisor Lindsay Dorff; Michael Conley-Kuhagen; Craig Huxford; Laura McCoy

Excused: Kathryn Dykes

Also Present: Erik Pritzl; Executive Director
Jenny Hoffman; Community Services Administrator
Samantha Behling; Hospital & Nursing Home Administrator
Eric Johnson; Finance Manager
Cathy Foss, Office Manager
Anita Zipperer; member of the public

1. **Call Meeting to Order**
The meeting was called to order by Supervisor Lund at 6:00pm.
2. **Approve / Modify Agenda**
HUXFORD / DORFF moved to approve the June 11, 2020 Agenda.
The motion passed without a negative vote.
3. **Welcome New Human Services Board Members: County Board Supervisor Lindsay Dorff and Citizen Board Member Michael Conley-Kuhagen**
Supervisor Lund welcomed the two new members.
4. **Election of Chair of Human Services Board**
HUXFORD / McCOY moved to nominate Supervisor Tom Lund as Chair of the Human Services Board. Supervisor Lund accepted the nomination. The motion passed without a negative vote.
5. **Election of Vice-Chair of Human Services Board**
Laura McCoy asked what the requirements were to serve as the Vice-Chair. Lund said anyone can serve, and if the Chair cannot make the meeting, the Vice-Chair would run the meeting. LUND / DORFF moved to nominate Laura McCoy as the Vice-Chair of the Human Services Board. Ms. McCoy accepted the nomination. The motion passed without a negative vote.
6. **Set Date, Time, and Location for Regular Human Services Board Meetings**
Discussion surrounded whether or not future meetings could be held virtually or would take place in-person. The Brown County Board and Committees planned to be virtual in June and possibly return to in-person meetings in July. The issue during the COVID-19 pandemic is being able to social distance while meeting in-person. At this time, this Board could not return to Boardroom A of the Sophie Beaumont Building as there is not enough room to allow for social distancing. To be able to hold these meetings virtually, we would need to have training to host the meeting and have Technology Services support. We can accommodate an in-person Human Services Board meeting easily within the Auditorium of the Central Library.

Traditionally, this Board met at 5:15pm on the second Thursday of the month. It was discussed that changing the start time to 6:00pm would be better for those with work schedules.

McCOY / HUXFORD moved to schedule the Human Services Board Meetings on the second Thursday of the month, 6:00pm, temporarily in the Auditorium of Brown County Central Library; 515 Pine Street; Green Bay, WI 54301 until meetings could resume at Sophie Beaumont Building. The motion passed without a negative vote.

7. **Approve Minutes of March 12, 2020 Human Services Board Meeting**
McCOY / CONLEY-KUHAGEN moved to approve the minutes dated March 12, 2020. The motion passed without a negative vote.
8. **PUBLIC HEARING ON 2021 BUDGET – IN-PERSON PUBLIC COMMENTS**
HUXFORD / CONLEY-KUHAGEN moved to open the Public Hearing.

The Public Hearing was opened at 6:09pm. One member of the public spoke:

Anita Zipperer; 4293 Nicolet Drive; Green Bay, WI

Ms. Zipperer shared she was a former teacher in the Green Bay Public Schools. After watching the virtual townhall meeting from the City of Green Bay following the murder of Mr. George Floyd at the hands of Minneapolis, Minnesota police, she felt it was so well done and was appreciative that people of color from our community had an opportunity to speak from their hearts about what we need to do to make things better for them. She explained, one of the speakers said white people need to stop asking minorities what they can do to help; they have to go to their leaders and tell them what they want. This is why she came to speak before the Human Services Board. She asked the Board to make the future better for people of color in our community. She suggested looking at jobs programs, drug and alcohol intervention, a hand-up and not a hand-out. Ms. Zipperer stated we give and give and don't support in the meaningful ways that people of color need in order to improve themselves, their families and their communities.

She continued by saying she is proud of the Green Bay Public Schools, but they have changed greatly over the years. We need to do more work at closing the gap, and helping teachers understand how to deal with children of color from various cultural backgrounds. She believes all of our social programs need to do a better job of that. She asked the Board to consider all she mentioned as we consider the 2021 Budget, and how the decisions the Board makes about the Budget benefitting, or perhaps hurting, the people of color in Green Bay.

She concluded by appealing from her heart and committing to watching as this goes forward. She plans to look more closely at where the money goes, and what is done with it. She thanked the Board for their time and the work they do.

Seeing as there were no other members of the public present, HUXFORD / McCOY moved to close the Public Hearing at 6:15pm. The motion passed without a negative vote.

9. **Executive Director's Report**
 - a. May 2020
 - b. June 2020

Executive Director Erik Pritzl distributed his June's report and highlighted the following:

Crisis Assessment Center at Community Treatment Center

Some construction will begin on the Crisis Assessment Center in mid-June with foundation work, but the timeline for completion of the project has been pushed into February 2021. With all that has been going on with COVID and such, it is not really a surprise the project has been delayed. This will not change the services we currently provide.

Department Re-opening Update

Currently our offices are by appointment only with the exception of Community Treatment Center and Shelter Care which are 24/7 operations serving clients on-site. Our other units are by appointment only and continue to offer virtual services whenever possible (for example: psychiatry, outpatient mental health and substance abuse, and child welfare). Also, these units have some in-person support of Adult Protective Services and Child Protective Services to respond to allegations of abuse and neglect.

We want to map out a plan to open our offices back up to some public access. Starting June 15, some supervisors and managers will return to the office. The following week, June 22, we resume being open to the public with up a partial return of staff, with no more than 50% of staff assigned to a worksite returning to that site. This would be *up to* 50% – enough staff to handle the in-person service handled if someone presents at the building. Next, July 6 additional staff would return. We want to wait a period of time after our first wave of staff return, to allow the next amount back to the office. We will continue to support telework and look at it as an option for staff into July.

However, if something changes, and there is a dramatic rise in (COVID) cases, or staff absences, we will re-evaluate. As it stands now, we are looking at getting back to in-person, lobby services for the public on June 22.

We have learned much about virtual service delivery during this time. Staff are truly enjoying teleworking in so many ways. Prior to the pandemic, we had a section of staff piloting telework and it was very successful; we want to continue with a blend of situational and routine telework.

We have had great success with the virtual services partially because the State has flexed some of the rules surrounding telehealth and virtual services, and billing around these practices. It is temporary, but we expect changes, and we will need to respond accordingly. This will be another decision point if the State decides we can no longer bill for virtual services; we will need to return to in-person services.

Mental Health Officer-Clinician Team

We have an Officer-Clinician team that started in July 2019. We have a Clinician collaboratively working with Green Bay Police Department's Mental Health officers to go out on calls; either a crisis call or as follow-up. Since we started in July 2019, we've had interactions with 197 individuals; 97 in 2019 and 100 in roughly the first six months of 2020. There has been a higher volume of utilization in 2020, but then calls for service, and police calls in general decreased during the pandemic, so we didn't see the same increase over the last few months.

In 2019, 8% of the contacts with individuals resulted in Emergency Detentions, with an increase to 27% in 2020; likely due to the narrow focus of the calls. As the calls became fewer in number, but more intense in terms of service, that would potentially be the reason for that increase. Voluntary hospitalizations were 5% in 2019; 9% in 2020.

There has been a positive response from Law Enforcement on this Officer-Clinician service, and feeling it is a success.

Dorff asked if Pritzl felt the Officer-Clinician team staffing was sufficient for the demand for this service, or if as awareness of this team grows there could be increased demand for it. Pritzl said, while it is hard to say due to the last few months, he believes the team would say there is a need for more resources there. They truly appreciate the partnership and would like to see the ability to expand it. We need to look at where it makes sense – we have a team in Green Bay, but we serve Brown County as a whole. Are there numbers in other communities where we should consider this as well? We know the bulk of our work is in Green Bay; and having the dedicated mental health officers, is a great support. The team would say adding another Clinician would be appropriate.

Regarding teleworking, Lund asked if HHS would continue to keep some staff working from home as the department has office space needs; especially if they are enjoying it, and productivity is good. Community Services Administrator Jenny Hoffman replied the staff are enjoying it, productivity has been the same or better throughout, but especially in our Economic Support area.

Lund asked if the department is doing long-term planning and assessment regarding space needs. Pritzl said telework would help solve some of our space needs. Lund believes a lot of people like to work from home since they don't need to commute, the parking expense, etc.

Pritzl shared we recently moved some of the Criminal Justice Services staff into Sophie Beaumont Building from the Law Enforcement Center. To accomplish this, we needed more Economic Support staff to telework, so we had adequate space to move Criminal Justice in. We have been working on getting telework going to solve space issues long before the pandemic; it helped move is along faster.

Pritzl said we need to continue looking at telework; we have not had a lot of discussion with our Boards and Committees around this. As long as I see people are comfortable with the policy decision of embracing telework more; I think we certainly have staff, supervisors, and administrators who would support it as well. As long as we meet the need of those walking in the door. I don't want someone to walk in and not be able to have service because everyone is teleworking.

DORFF / CONLEY-KUHAGEN moved to receive and place on file the Executive Director's Reports for May and June 2020. Motion carried without a negative vote.

10. CTC Administrator Report including NPC Monthly Report

- a. May 2020
- b. June 2020

Samantha Behling, Hospital & Nursing Home Administrator, highlighted items from her reports.

COVID-19

Within May's report, a substantial list of administrative and environmental controls was provided in order to inform of actions taken by the facility to prevent and control the spread of COVID-19 infections, as well as, protect the health and safety of our consumers and personnel.

Since the beginning of June, along with Environmental Controls, we have completed residential testing on our Nursing Home as part of a DHS initiative. We offered COVID-19 testing to the entire resident population; we tested 59 of 62 residents and all returned as negative. In addition to resident testing, we offered voluntary testing to the workforce at CTC including facilities/maintenance workers, housekeeping, and contracted therapists and nursing staff. We ran clinics for three consecutive, 8-hour days and tested 181 healthcare employees – all employee tests from the clinics returned negative. The test kits were supplied by Department of Health Services and considered to be a reliable test as they contracted with Exact Sciences who did the testing.

To date, we have two confirmed employee tests done within the community, whether at their healthcare provider or community testing site; both employees were asymptomatic. We excluded those individuals from reporting to work; they are in two different units. We have engaged Public Health to do contact tracing; up to this point, there have not been identified high-risk co-workers, nor high-risk connections with our clients. We have followed CDC recommendations for exclusion from work and monitor everyone for symptoms.

For our residents and clients, we are testing them a minimum of twice daily with our screening procedure for symptoms including lung assessments, oxygen rates, temperature readings; and if there was a suspicion of illness, we would pay more attention and test.

Although we do have two employee confirmed cases, we feel we are monitoring, and following Public Health recommendations; also, we are in regular communication with the Division of Quality Assurance and Department of Health, and they are assisting us through this process.

Staff is universally masked at CTC. As far as patients/residents, we have a memory-care population as well as mental health population. We can encourage, and we can chart it daily, but when it comes to compliance, it is not a high compliance with our population. Things we can do if they are not masking – we can maintain social distancing, we taped off seating areas, dining rooms, removed furniture, and do a lot of education.

The Division of Quality Assurance is focusing on nursing homes, to be sure we are in compliance and doing everything we can possibly do. There are initiatives for on-site state and federal surveys – they come into a building unannounced and will survey the area and may ask for documentation and timelines. We are anticipating this, so we are paying more attention to it to avoid citation. We had a call with DQA, going over an assessment over the phone and it went really well, and by the end of the conversation they were asking us for some of our tools. In fact, one of our Directors of Nursing offered to do a Tik-Tok educational video. We are doing other survey preparedness as well, including making sure our timelines and documentation is together

Regulatory Concerns

We had an elopement from our Community Based Residential Facility (CBRF). A person was very capable, left the facility, and ended up in jail as a result. This is a state-reported event that does not result in harm.

Additionally, part of COVID reporting is entering data into various features, one being NHSN. We are struggling because we hired a Director of Nursing for the Nursing Home in March, and an Infection Preventionist two weeks ago, and this program is user-specific, so they need to be enrolled to submit our results. We are working with DHS, but have not gained access to the portal to enter our results.

Other Business

We received confirmation through the assessment tool that our Nursing Home is 5-Star Rated. This is something to be proud of as this is the highest standard. I give the credit to our staff for meeting those benchmarks.

In late 2019, we came to this Board to change one of our leadership roles to employ an Occupational Therapist. To provide an update six months into the year, the Occupational Therapist has tremendously improved our service in our mental health setting. This was the sole purpose of this position; we wanted someone dedicated to our programs, client-centered, and have a new approach, and this new hire has done that remarkably so. This has resulted in a huge benefit for Brown County by changing the level of skill in that position. She is focused on areas of non-compliance from previous years.

McCOY / DORFF moved to receive and place on file the CTC Administrator Reports for May and June 2020. Motion carried without a negative vote.

11. **Financial Report for Community Treatment Center and Community Services**
 - a. May 2020
 - b. June 2020

Finance Manager Eric Johnson highlighted the following:

Community Treatment Center

For 2019, Community Treatment Center ended the year with results showing favorable revenues, with expenses over. An overall favorable result compared to budget of approximately \$382,000 despite significant pension adjustment that occurred at the end of the year.

For the first four months of 2020 for Community Treatment Center, revenues are approximately 2% ahead of annual budget. This is largely due to the Nursing Home and CBRF censuses being higher than budgeted. Last year, the hospital census was higher, but this year it is the Nursing Home and CBRF. Expenses are slightly less than budget, with a small favorable variance, due primarily to fringe benefits being lower than expected; through April, a favorable budget variance of \$213,000.

Community Services

Community Services for 2019, ended the year with an overall favorable budget variance of \$568,000. This is primarily because of significant favorable Wisconsin Medicaid Cost Report (WMCR) and Comprehensive Community Services (CCS) prior-year settlements that came in significantly better than expected. Expenses were somewhat over budget. Purchased services were the main reason expenses were higher; in the areas of foster care and youth offender residential placements.

April Year-to-Date Revenues are \$79,000 ahead of budget; including high CCS and Children's Long Term Services (CLTS) program revenues; these correspond to higher costs. Expenses are \$276,000 over budget including those higher CCS and CLTS expenses and a higher intercounty expense primarily due to Technology Services. There were significant costs associated with telework change and items from the beginning of the year. This is not a controllable expense when it comes to operations. Overall, about \$200,000 – which may sound like a lot, but is only four tenths of 1% away from the annual budgeted amount.

HUXFORD / DORFF moved to receive and place on file the Financial Reports for May and June 2020. Motion carried without a negative vote.

12. Statistical Reports a, b, & c

- a. Monthly CTC Data – Bay Haven Crisis Diversion/Nicolet Psychiatric Center
 - i. March 2020
 - ii. April 2020
 - iii. May 2020
- b. Child Protective Services — Child Abuse/Neglect Report
 - i. April 2020
 - ii. May 2020
- c. Monthly Contract Update
 - i. May 2020
 - ii. June 2020

In regard to the Child Protective Services report, Lund asked with the COVID quarantine/stay at home order, did the numbers drop off during those months? Pritzl explained that in the May report, overall referrals have decreased, the number of screened-in cases has decreased, but not in proportion to total reports. We are seeing fewer reports, but children have not been with mandated reporters -- schools, childcare providers, support services, programs, therapists, etc.

Dorff stated, as a public-school teacher going into summer it was always my biggest concern having students I was concerned about who might not having mandated reporters watching out over them. Are there any community initiatives to educate the broader community on what to do if they have concerns or who they should go to?

Hoffman shared that Child Protective Services Supervisors reached out to the Green Bay Public Schools 3-4 weeks ago; meeting with them to keep it on their radar in the virtual classrooms. They were also working with local hospitals and clinics. It is on the forefront with them – they are concerned, they know things can happen, and want to be sure things are getting reported to us appropriately. We will continue to provide outreach.

Pritzl added the State Department of Children and Families is also trying to put out more information via social media and other platforms related to continuing to report concerns people have. Since many are following Public Health right now, we could pick up and share some of those posts on Facebook.

Lund asked if we can put things out to the media? It is important to note these are vulnerable kids and if anyone notices anything; do they know where to call? You could save somebody's life.

Hoffman stated recently on social media we had some posts related to human trafficking. One of our CPS supervisors is a lead in the region, so working with Deputy Executive Jeff Flynt, we had some posts on June 1 on the County Executive's Facebook page.

Huxford said based on his experiences years ago, he agreed with Lund's assumption on the number of reports. Due to the seclusion with COVID, and then the process of re-opening, come August or September the numbers could multiply. We need to be proactive about it.

McCoy shared that many children in the Green Bay School district have dropped away; we cannot find them, they have not responded to outreach attempts. This is an issue that keeps our administrators, teachers, and staff up at night. This is a real, big deal. Anything HHS can do to make the public more aware to watch out for signs, educate them, is well worth it.

DORFF / McCOY moved to receive and place on file all statistical reports under item #12. Motion passed without a negative vote.

13. Request for New Non-Contracted Provider & New Provider Contract

- a. May 2020
- b. June 2020

HUXFORD / CONLEY-KUHAGEN moved to receive and place on file the Request for New Non-Contracted Provider & New Provider Contract Reports for May and June 2020. Motion passed without a negative vote.

14. Recognition of Former Human Services Board Member — Susan Hyland

Lund read the letter from County Executive Troy Streckenbach thanking Ms. Hyland for her over 10 years of involvement with the Human Services Board. The letter and a card will be sent to Ms. Hyland following the meeting.

Before adjournment, McCoy requested to discuss concerns with the upcoming election and voting in-person. How does it relate to Health & Human Services? What is the County's role in that?

Per Lund, it is through the Administration Committee and the County Clerk. Along with the Board of Public Health, Pritzl would advise and provide guidance.

Pritzl said during elections, the city, towns, and villages reach out to us for guidance on how to safely hold elections. The State Elections Commission has also provided a lot of guidance, and that is who we look to as well. We have not gotten a lot of information about Fall elections yet. In the Spring elections, there were additional sanitization products, personal protective equipment (PPE) that came through the Emergency Operations Center (EOC) for distribution out into the community. We were actually part of that process of making sure people had access to hand sanitizer, gloves, masks, etc. Our Public Health division was part of the conversation in getting the

people the guidance they needed to make decision on how to safely hold elections. A lot of it is going to fall on how those municipalities implement the guidance, and make those decisions, look at the resources they have. In the Spring, the Wisconsin National Guard offered to assist with elections to have additional people there to queue people in lines safely and distanced. The biggest plug is to not show up in-person at the polls if possible. Pritzl expects to receive more guidance come out soon from the Election Commission, and Public Health will be busy interpreting that and to steer people toward mail-in ballots.

Lund said the website, www.myvote.wi.gov would be where you'd go to request an absentee ballot.

There is an election in August in McCoy's Assembly district, but it is November that impacts most.

15. Adjourn Meeting:

HUXFORD / CONLEY-KUHAGEN moved to adjourn. Motion passed without a negative vote.

Chair Tom Lund adjourned the meeting at 6:55pm.

Next Meeting: Thursday, July 9, 2020 at 6:00pm.
Brown County Central Library; Auditorium
515 Pine Street
Green Bay, WI 54301

Respectfully Submitted,
Catherine Foss
Office Manager

BROWN COUNTY HEALTH & HUMAN SERVICES

111 N. Jefferson Street
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Erik Pritzl, Executive Director

Phone (920) 448-6000 Fax (920) 448-6166

To: Human Services Board
Human Services Committee

From: Erik Pritzl, Executive Director

Date: June 11, 2020

Re: Executive Director's Report

General Updates for June:

- There have not been further updates or movement related to the Secured Residential Care Center for Children and Youth (SRCCCY) since meeting with the Department of Corrections and Department of Children and Families in March. There has been communication with the Wisconsin Counties Association about the need to coordinate a discussion of the interested counties on the status of this project.
- A tentative start date for construction of the Crisis Assessment Center has been set for the week of June 22, 2020. The timeline for completing construction has been set for February, 2021 which is a little later than expected.
- The Family Recovery Court has started operating as a pilot with two families.
- With the decrease in public coming into the building, we took this time to make some changes to the environment to support being more trauma informed. This includes changes to the waiting areas at Sophie Beaumont.
- Within the department, there have been different staff members and units supporting the COVID 19 response, with high support for Isolation and Quarantine services. We did have two sites supported for some time, and have gone to one site being supported at this time.
- Department staff applied for a grant to offer mental health services to underserved populations during the COVID-19 pandemic. Brown County Health & Human Services is planning to work with community partners in the delivery of these services.
- There are a number of youth that are served by Children, Youth and Families (CYF) programs that graduated this year. Staff in the program area had a graduation parade past the houses of youth to mark the occasion.
- Economic Support has been increasing outreach in the Energy Assistance programs, and the program year has been extended through September 30, 2020. These outreach efforts are focused on vulnerable populations and to assist participants in getting more current on their heating and electric bills.

Department Re-Opening Update:

Public access to the Health & Human Services Department buildings continues to be limited to appointment only. The key timeline dates for re-opening include:

- June 15, 2020: Supervisors and Managers return to the office/work site they are assigned to during this week
- June 22, 2020: Offices resume being open to the public, partial return of staff to the office to support re-opening
- July 6, 2020: Additional staff return to office locations

The re-opening will be phased in the sense that no more than 50% of staff assigned to locations that have been “by appointment only” would return in the first phase which is the week of June 22nd. This would include staff not sharing offices during the initial phases of returning to the offices. Supervisors will be working to determine which staff would return during which period. We will not be able to have everyone return on one day of the week due to other county departments such as Technology Services needing to be involved in the return. This will also support a gradual return.

Department administration will take additional steps to prevent the spread of COVID-19 including making hand sanitizing materials available, signage being posted related to signs and symptoms, social distancing cues for waiting areas and reception desks, and other measures. Some of these may be in place already. We do have a better supply through the county of materials such as PPE and hand sanitizer than when COVID-19 emerged, which will be helpful.

During this time we have learned how to deliver services “virtually” through many areas of the department. Some areas were familiar with and equipped to deal with a virtual delivery model, such as Economic Support and outpatient mental health for psychiatry with telehealth. Other areas had to create processes and protocols quickly, and often with State guidance, such as Child Protective Services. Changes required modifications of State standards and rules that are temporary, and it is not known which standards and rules will be rolled back. Some areas are dependent on other systems for changes and re-opening, such as the Courts in the case of Criminal Justice Services.

Mental Health Officer-Clinician Team

An update on the officer-clinician team seemed appropriate as the one year mark for the initiative is approaching. This information refers specifically to the officer-clinician team operating in tandem with Green Bay Police Department Mental Health Officers. This program started in July, 2019.

- Since starting the officer-clinician team in July, 2019 the team has interacted with 197 individuals through face to face contacts. There were 97 face to face contacts in 2019, and 100 from 1/1/2020-6/2/2020. We were seeing a higher volume in 2020, but there was a general decline in calls for service following the Safer at Home order that correlated to the decline in law enforcement calls.
- In about 8% of the face to face contacts in 2019 there was an Emergency Detention. This increased to 27% of the face to contacts in 2020 likely due to the calls being of a more emergent nature during this time.
- In about 5% of the face to face contacts in 2019 there was a voluntary hospitalization. This increased to 9% in 2020, also likely due to the calls being of a more emergent nature.
- Most face to face contacts did not require a placement in 2019 (79 %.) This decreased to 54% in 2020, and likely due to the type of calls being responded to.

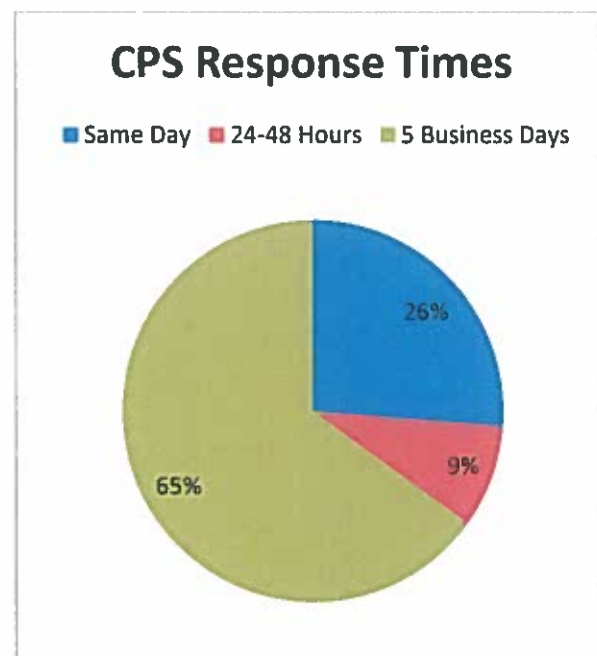
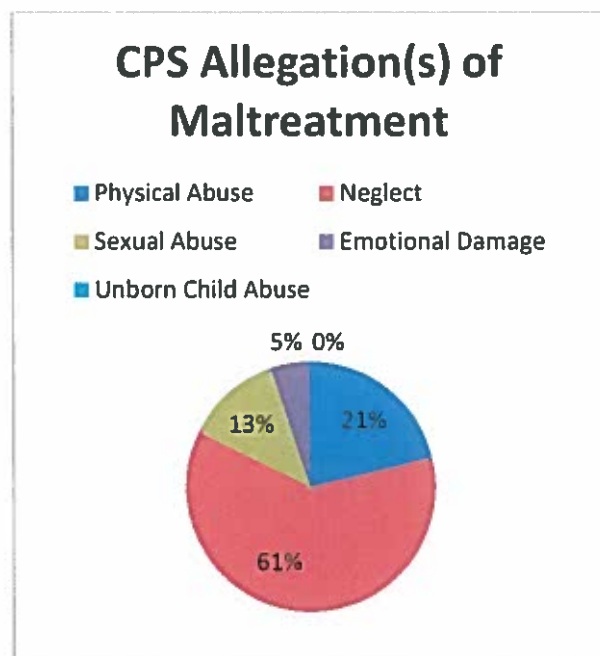
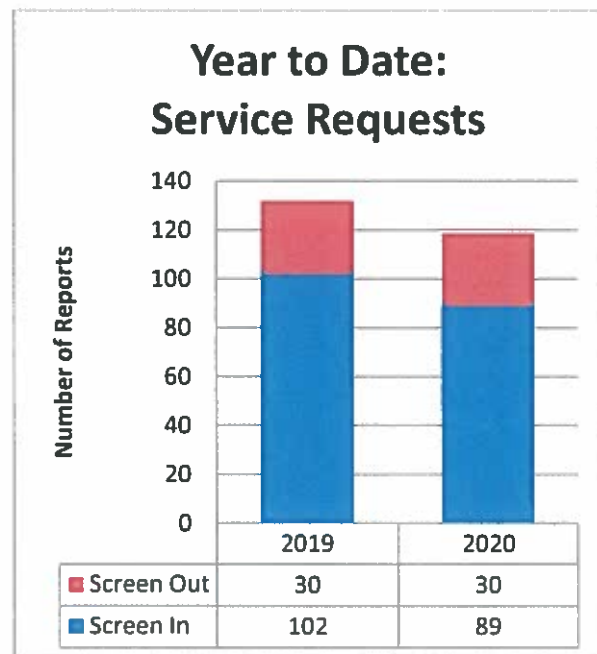
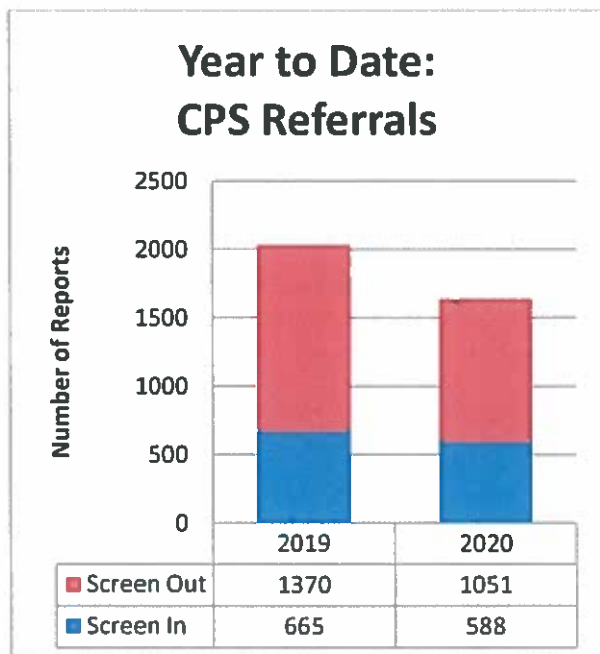
Through the program there is a blend of new face to face contacts as well as follow up contacts to promote stability for people with mental health issues. It is worth noting that of the 197 people contacted, there was only 1 arrest and the team was able to stabilize in place or through the placement resources available for mental health services.

Criminal Justice Services:

Criminal Justice Services was serving 704 participants in the reporting function as of May 1, 2020. Safety rates, or the percent of participants that have not had new criminal charges is 86.7%, and the appearance rate, or percent of participants that appeared at their court hearings, is 94.7%. There have been 3,122 Public Safety Assessments (PSA's) completed for the period from May 1, 2019-May 1, 2020.

The report center functions will be moving out of the Courthouse Annex building, and to the Sophie Beaumont building. This will be accomplished in the next few months in addition to changes at the Courthouse Annex related to office space for the Treatment Courts staff that will remain at that site.

Child Protection Statistics: May 2020



Brown County Child Protection continues to see a decreased average number of referrals in comparison to last year at this time. The number of cases being screened in for assessment remains on track. Staff continue to meet with families in both Intake for assessment and in Ongoing for case management. Children continue to remain safely in the parental home whenever possible with the support of Targeted Safety Support Funding and there has been a slight decrease in the amount of formal, court ordered placements.